



# Contoocook Valley Transportation Company

Creating, coordinating and delivering transportation solutions for the Monadnock Region

## Transportation for Everyone – April 2016

CVTC \* 375 Jaffrey Road, Suite 3, Peterborough, NH 03458 \* 1-877-428-2882 \* www.cvtc-nh.org \* info@cvtc-nh.org



The Board of Directors & Staff Invite  
**Volunteer Drivers & Community Partners**  
To Share Our Appreciation

Friday, April 15 from 9 to 11 a.m.

### Endowment for Health Supports CVTC

CVTC is a grateful recipient of an Opportunity Grant through the **Endowment for Health**, NH's largest health foundation. Their mission is to improve the health and reduce the burden of illness for the people of New Hampshire – especially the vulnerable and underserved. This grant will provide the needed capacity to manage the marketing and cultivation efforts in recruiting Volunteer Drivers, especially in the western Monadnock region.



With the July 1<sup>st</sup> transfer of service date from American Red Cross quickly approaching, CVTC is holding office hours at the Red Cross on Court Street. We are meeting with those interested in signing up as a Volunteer Driver. 40+ drivers are needed to cover the 300 + riders from the 20 towns in the western region. Our hope is to sign up those that are currently driving for Red Cross, yet we will always need additional drivers. The **Endowment for Health's** support further ensures CVTC's success and for this we are thankful.



### Spring Recruitment for Volunteer Drivers

Anyone interested in learning more, come to an Information Session in Keene or Peterborough. Please let us know you are coming by calling 821-4081 or email to [ellen@cvtc-nh.org](mailto:ellen@cvtc-nh.org) Please pass this information on!

**Keene:** Mondays (10 am & 11 am) and Thursdays (4:30 pm) starting March 21 through April 28 at American Red Cross (83 Court Street)

**Peterborough:** Wednesdays, April 6, 13, 20 or 27 at 1:30 to 2:30 p.m. at CVTC Office

**Annual Appeal Update: 65% of goal at \$16,289. Make your donation today!**

### March Report Card – Are we making a difference? Is Anyone Better Off?

#### Volunteer Driver Program Statistics (2015 Monthly Average Comparison)

Drivers that drove/Riders that made requests: **41/64** (17/36)

1-way trips provided: **307** (150)

Unmet need (no driver available) & percentage of trips: **46/9.47%** (38/15.17%)

Miles reimbursed & percentage: **5,878/84%** (3,566/92%)

Hours donated: **353** (183)

% of active drivers, driving for the month: **41/61 = 63 %** (17/29)

Accessible Transportation trips (wheelchair van service) = **6**

1-way trips requested: **486** (244)

Trips cancelled by rider: **108** (30)

Trips cancelled due to bad weather: **0** (3.6)

Total Miles driven: **6,975** (3,863)

New Drivers: **6**

2016 unmet need year-to-date: **7.83%**

Unmet need: 2015=15.17%; 2014 = 12.04%

#### Kudos from Riders:

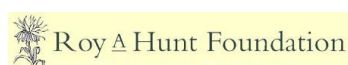
- "Our driver is a real gem! I am frail & unsteady and she took good care of me. She was very thoughtful and kind."
- "The thoughtfulness of the staff and drivers is greatly appreciated."

### Colonial Theatre Movie Ticket Raffle Winner *Dick Boutwell*



**Save the Date: Saturday, July 9th**  
**Show Cars & Cocktails**

CVTC is grateful to



The Bean Family Foundation