



Contoocook Valley Transportation Company

Creating, coordinating and delivering transportation solutions for the Monadnock Region

Transportation for Everyone – March 2016

CVTC * 375 Jaffrey Road, Suite 3, Peterborough, NH 03458 * 1-877-428-2882 * www.cvtc-nh.org * info@cvtc-nh.org



*St. Patrick's Day is an enchanted time -
a day to begin transforming winter's dreams into summer's magic.*

Adrienne Cook

Welcome New Staff Member Leah Kristin Dahlgren



We are pleased to announce that Leah Kristin Dahlgren has joined the CVTC Team as one of two Transportation Coordinators. She will work Tuesdays, Thursdays and Fridays balancing out Tracy Wagoner's scheduled Mondays and Wednesdays. She started March 1st.

Leah Kristin lives in Temple, is as an accomplished artist and has a background in human-service business management. She worked for Frank Abbate, a Chiropractor in Keene and Geordie Thomson, MD in Peterborough, serving at the front desk and managing the offices. She was Assistant Manager at Twelve Pine for several years where her flower arrangements and artistically presented merchandise exhibited her eye for design and detail. Leah Kristin's art work can be seen on her website, www.dahlgrenfineart.com



NEW HAMPSHIRE
CHARITABLE FOUNDATION

CVTC and American Red Cross Receive Grant from NH Charitable Foundation

CVTC and American Red Cross NH/VT Region are the recipients of a New Hampshire Charitable Foundation grant for strategic restructuring. The grant was made from the following funds: A. Erland and Hazel N. Goyette Memorial Fund, Iola M. Hubbard Fund, and Monadnock Region Community Fund. American Red Cross is transferring their medical transportation program covering the entire Monadnock region to CVTC by July 1, 2016. This grant supports all the activities associated with this effort.

Ellen Avery, Executive Director of CVTC, states "There are over 500 people we need to think about as we prepare for an effective transition. We have only one chance to do this right! Melinda Mosier, senior program officer of the Charitable Foundation offered great advice in the early days of the project that got us to where we are today. Support from the New Hampshire Charitable Foundation has and will remain invaluable as we aim for a seamless changeover of operation."

"Our support of this key community resource is at the heart of what the Charitable Foundation is all about – creating stronger communities for all Granite Staters to thrive," said Melinda Mosier. "There is and always will be a need for transportation to medical and social service appointments in a rural area like the Monadnock Region. It's reassuring for clients to know that CVTC is just a phone call away so they don't hesitate to seek the care they need."

Spring Recruitment for Volunteer Drivers

Anyone interested in learning more, come to an Information Session in Keene or Peterborough. Please let us know you are coming by calling 821-4081 or email to ellen@cvtc-nh.org Please pass this information on!

Keene: Mondays (10 am & 11 am) and Thursdays (4:30 pm) starting March 21 through April 28 at American Red Cross (83 Court Street)

Peterborough: Wednesdays, April 6, 13, 20 or 27 at 1:30 to 2:30 p.m. at CVTC Office

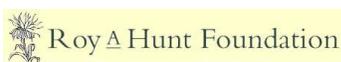


Colonial Theatre Movie Ticket Raffle Winner

Margaret Gurney



CVTC is grateful to



The Bean Family Foundation



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February Report Card – Are we making a difference? Is Anyone Better Off?

Volunteer Driver Program Statistics (2015 Monthly Average Comparison)

Drivers that drove/Riders that made requests: **38/48** (17/36)

1-way trips provided: **275** (150)

Unmet need (no driver available) & percentage of trips: **24/6.5%** (38/15.17%)

Miles reimbursed & percentage: **4,509/79%** (3,566/92%)

Hours donated: **288** (183)

% of active drivers, driving for the month: **38/60 = 63 %** (17/29)

Accessible Transportation trips (wheelchair van service) = **6**

1-way trips requested: **368** (244)

Trips cancelled by rider: **63** (30)

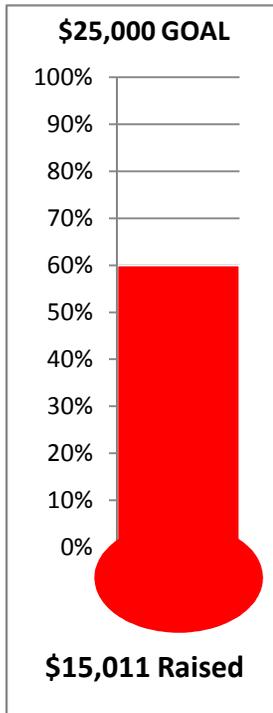
Trips cancelled due to bad weather: **6** (3.6)

Total Miles driven: **5698** (3,863)

New Driver Registrations: **1**

2016 unmet need year-to-date: **6.98%**

Unmet need: 2015=15.17%; 2014 = 12.04%



Annual Appeal to Individuals Like YOU & Me

We are off to a great start!

This is the time of year when CVTC reaches out to people like you with an invitation to support our good work. This year is particularly worthy of your support as we:

- expand our service area from 13 to 33 towns making up the entire Monadnock region and
- triple the number of trips provided (6,500), people served (400+) and Volunteer Drivers (90+).

Please join us in this celebration of our expansion by making a donation today.

We make it easy to do:

- Mail a check made out to CVTC to:
375 Jaffrey Road, Suite 3
Peterborough, NH 03458
- Pay on-line with *PayPal* through our website: www.cvtc-nh.org

Here is a thank you note from one of our riders: ***"It is people like you that help people like me get from point A to point B. Your drivers are the best people on earth."***

Gary Welch Announces Retirement

After 11 years of service with the American Red Cross, Gary Welch will be retiring from his role as Transportation Coordinator. His last day will be March 25th.

"Although many of you may not know Gary formally, I can tell you he is one of the most dedicated staff members I have ever had the joy of working with. His commitment to our volunteers and clients of the program is second to none, he is well respected by those who know him and he leaves a legacy that will not soon be forgotten." Karen Fabis, Chief Administrative Officer, American Red Cross NH/VT Region.



Everyone here at CVTC thanks Gary for his service and wishes him all the best!

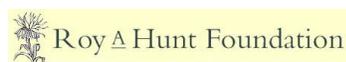
Thank You Margaret

Margaret Gurney provided coverage on Tuesday mornings since mid-December. Now that we have hired Leah Kristin, Margaret will concentrate on other CVTC projects: assisting with PR; revving up our marketing campaign to attract new drivers in the western region; and developing a new look for CVTC along with Jill Shaffer-Hammond, graphic designer. Margaret will continue as a Volunteer Driver and recruit new drivers along the way.



Daylight Savings Time begins
Sunday, March 12, 2016

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