

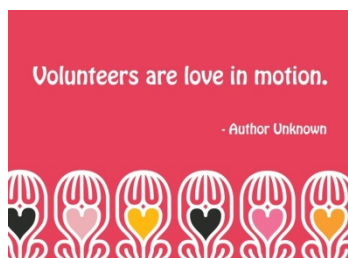


# Contoocook Valley Transportation Company

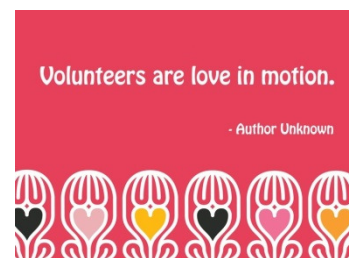
Creating, coordinating and delivering transportation solutions for the Monadnock Region

## Transportation for Everyone – February 2016

CVTC \* 375 Jaffrey Road, Suite 3, Peterborough, NH 03458 \* 1-877-428-2882 \* www.cvtc-nh.org



# Feelin' the Love!



### Phase 1 Transfer of Services is Up and Running

January brought a flurry of activity to CVTC with new drivers and our expanded service to all 13 towns in the eastern Monadnock region. Check out the **January Report Card** below for all the stats. Tracy Wagoner is feeling settled in her new role at CVTC. She truly enjoys getting to know our drivers and helping them connect with our riders. Tracy works Monday, Wednesday and Friday and is always glad to assist in any way she can. She can be reached at 821-0569.

### January Report Card – Are we making a difference? Is Anyone Better Off?

#### Volunteer Driver Program Statistics (2015 Monthly Average Comparison)

Drivers that drove/Riders that made requests: **41/59** (17/36)

1-way trips provided: **284** (150)

Unmet need (no driver available) & percentage of trips: **29/7.46%** (38/15.17%)

Miles reimbursed & percentage: **4,743/78%** (3,566/92%)

Hours donated: **367** (183)

% of active drivers, driving for the month: **41/55 = 75 %** (17/29)

Accessible Transportation trips (wheelchair van service) = **4**

1-way trips requested: **389** (244)

Trips cancelled by rider: **45** (30)

Trips cancelled due to bad weather: **0** (3.6)

Total Miles driven: **6,112** (3,863)

New Driver Registrations: **5**

2016 unmet need year-to-date: **7.46%**

Unmet need: 2015=15.17% ; 2014 = 12.04%



### Hannaford Helps Reusable Bag program

CVTC has been selected as February's recipient for this program. We will receive \$1 from each **blue Hannaford Helps Reusable Bag** purchased at the **Rindge Hannaford** located on Route 202 South. This is an amazing opportunity for CVTC not only to raise funds,

but to also bring awareness about our cause within the community.



Please show your support by purchasing these beautifully designed, **blue reusable bags with the good karma messaging**, at the **Rindge Hannaford**! They can be found at the reusable bag rack and various registers. Only the BLUE bags are part of this program. The bags cost \$2.29 each. Our goal is 750 bags sold for \$750!



### Supports CVTC Volunteer Drivers

CVTC is now part of **Valvoline Instant Oil Change's (VIOC) Discount Program**. Greg Barsamian, Fleet Manager for VIOC met up with Ellen Avery, CVTC Executive Director at the December Jaffrey Chamber Breakfast after hearing her presentation. "Have I got a deal for you! We want to support your program." Our drivers receive 15% discount on services at a variety of New England VIOC locations. There are two locations in the region - Keene and Rindge.

Jeannette Gutteridge, Rindge Rural Ride Coordinator and Volunteer Driver (left) and Ellen (right) joined Greg (second from the left) and Ted Glodgett, Rindge Service Center Manager for a photo shoot at the new Rindge location across from Hannaford's and Walmart. We welcome VIOC as a community partner!



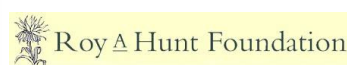
### Part-Time Position Open in Volunteer Driver Program

We are searching for an addition to our staff to work with our riders and Volunteer Drivers in delivering exceptional customer service. This position starts out at 18 hours a week (three six hour days – Tuesday, Thursday and Friday) with the possibility of increasing in late spring 2016. Visit our web-site [www.cvtc-nh.org](http://www.cvtc-nh.org) to read the complete Position Announcement.

**Colonial Theatre Movie Ticket Raffle Winners**  
**Kathy McEachern, Ann Murray & Carol Martz**



CVTC is grateful to



The Bean Family Foundation